

Management policy of Kritzner Metalltechnik GmbH

Achievement - Satisfaction - Success. Indispensable cornerstones to survive in the market. The basis for this is motivated and qualified employees as well as structured work. The integrated management systems for quality and the environment support us in this.

We want to face the resulting opportunities and obligations together and provide all the necessary resources to master these challenges.

In order to achieve this, we have imposed the following guidelines, which all employees of Kritzner Metalltechnik GmbH are obliged to implement:

customer focus

Everything we do, we do for our customers. We want to satisfy our customers - both internal and external. Our daily work is geared toward this. This obliges us to recognize their needs and to fulfill them with excellent performance. Kritzner Metalltechnik GmbH stands for high-quality products at fair market prices.

employees

Our company can only be successful in the market with a strong team. Therefore, we have created an environment in which employees feel comfortable and enjoy doing their work. Fair cooperation and constant promotion and further training of their skills are just as indispensable as performance-based payment.

quality creates trust

By quality we mean not only the quality of our products but also the quality of our daily work. Everything we produce must meet the expectations of our customers. "Zero defects" is a guideline that we also adhere to. Our optimized processes, functioning interfaces and trained staff form the basis for this. Quality is never routine but requires full commitment every day.

sustainability, environment and energy

In addition, we are aware of our responsibility for the environment and strive to use energy, resources and hazardous substances purposefully. In particular, the sustainable use of energy and resources is a social obligation that we also face up to. Of course, we comply with the official rules and regulations.

safety at work and health protection

We are aware that the manufacture of our products can involve risks to the safety and health of our employees. It is therefore a matter of course for Kritzner Metalltechnik GmbH to promote safety and health protection in the long term. We create a safe working environment by involving all employees.

constant improvement in all areas

Stagnancy has never been a good advisor. Especially in the hard-fought competition in the metal industry, it is essential for survival that we as a company constantly improve. We achieve this through high investments in machinery and constant optimization of business and production processes. With targeted corrective measures we avoid repetitive errors and with the help of QM tools we operate active risk management.

The improvement programs mentioned above are of course also used in the areas of environment and energy.

For us, constant improvement also means that every employee is actively supported in the areas of quality, environment and energy.

customer-supplier relationship

Just like with our customers, we also maintain long-term business relationships with our suppliers. Mutual trust is the basis and the result of good cooperation. However, our constantly growing product portfolio also requires that we continue to expand the number of suppliers. Regionality is important to us.

proof through certification

Our integrated management system meets the requirements of the ISO 9001 (quality) and ISO 14001 (environment) standards. Based on regular audits by recognized certification companies, we prove that we actively live our management system. Our management policy is checked annually to ensure it is up-to-date. We also guarantee compliance with the policy through annual targets.

2.2.2023

Schweinfurt, den ..



Chief Executive Officer